



INTERNATIONAL ONLINE FORGOT PASSWORD

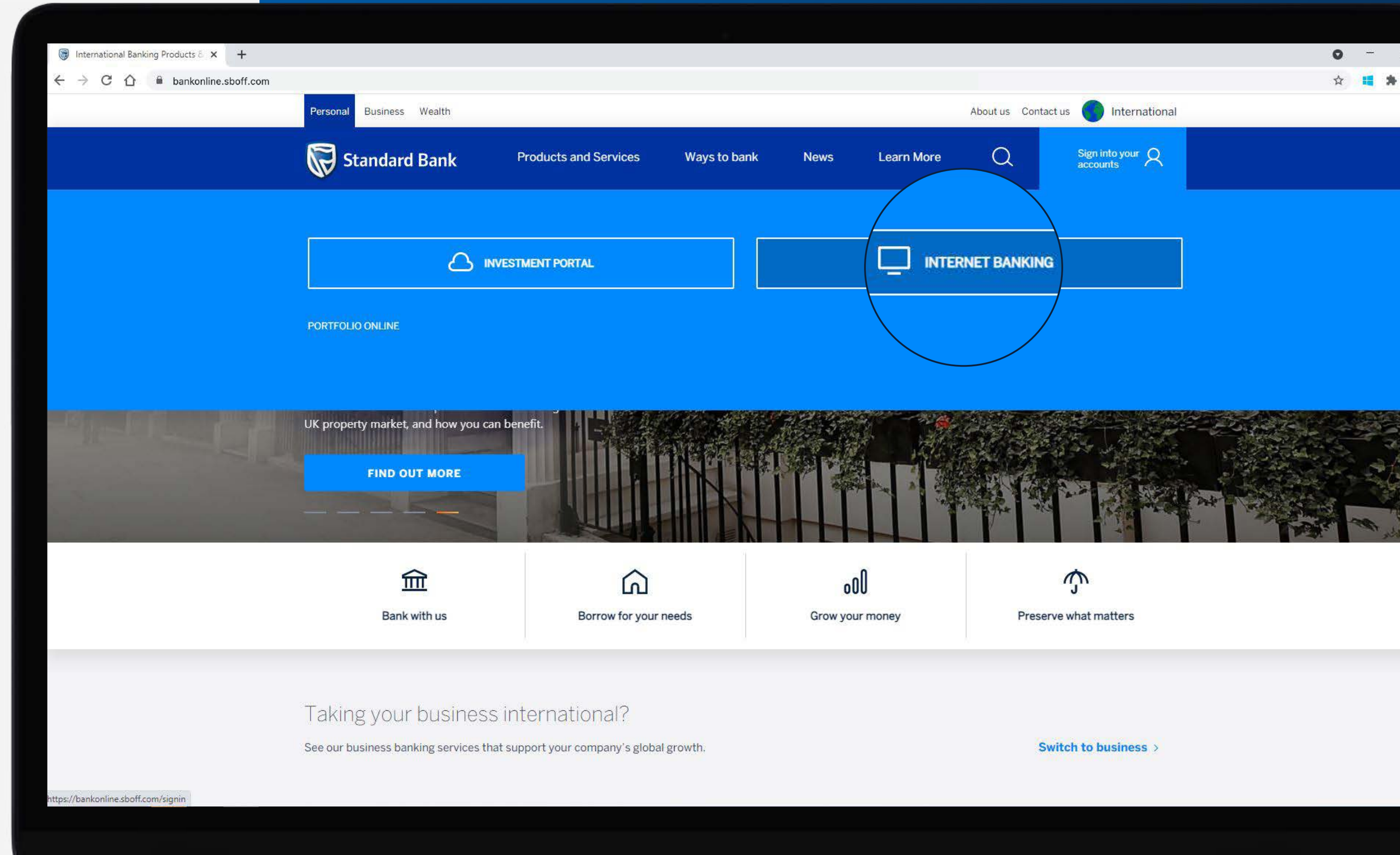


STEP ONE

Go to:

www.international.standardbank.com

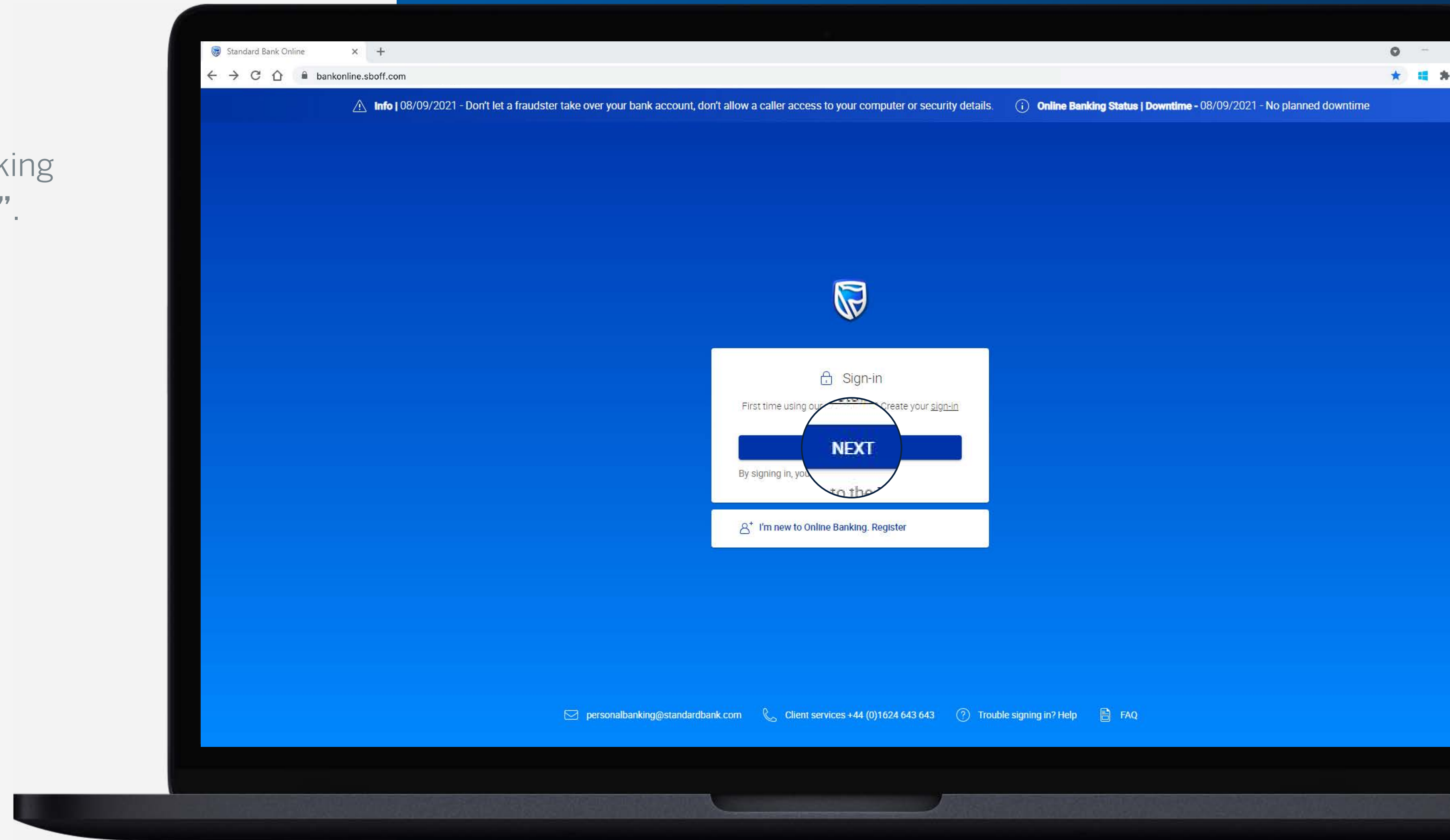
- Click on “Sign into your Account”
- Go to “Internet Banking”
- Sign in using your Username and Password





STEP TWO

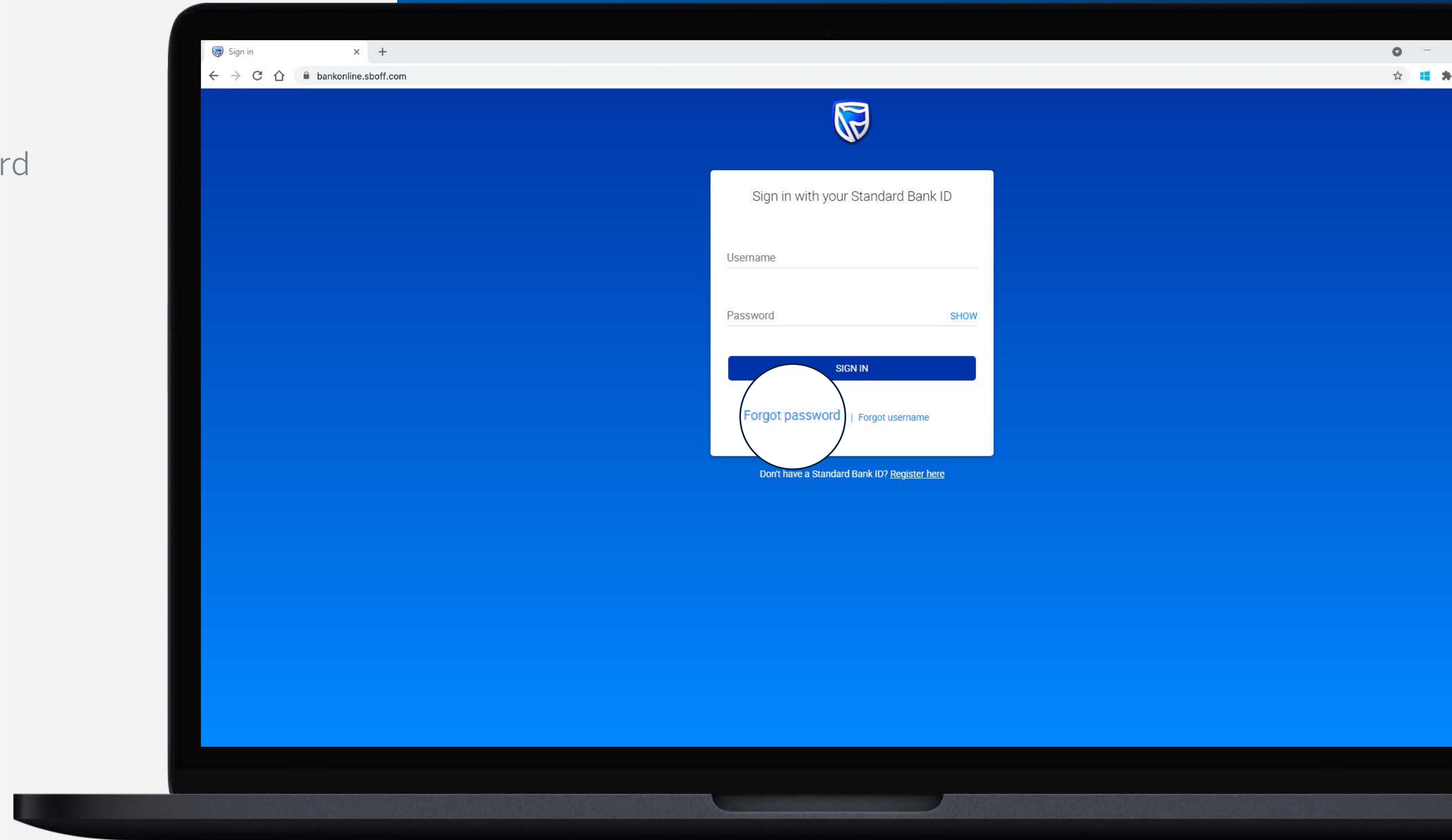
If you are an existing Internet Banking or Mobile App user **click** on “**Next**”.





STEP THREE

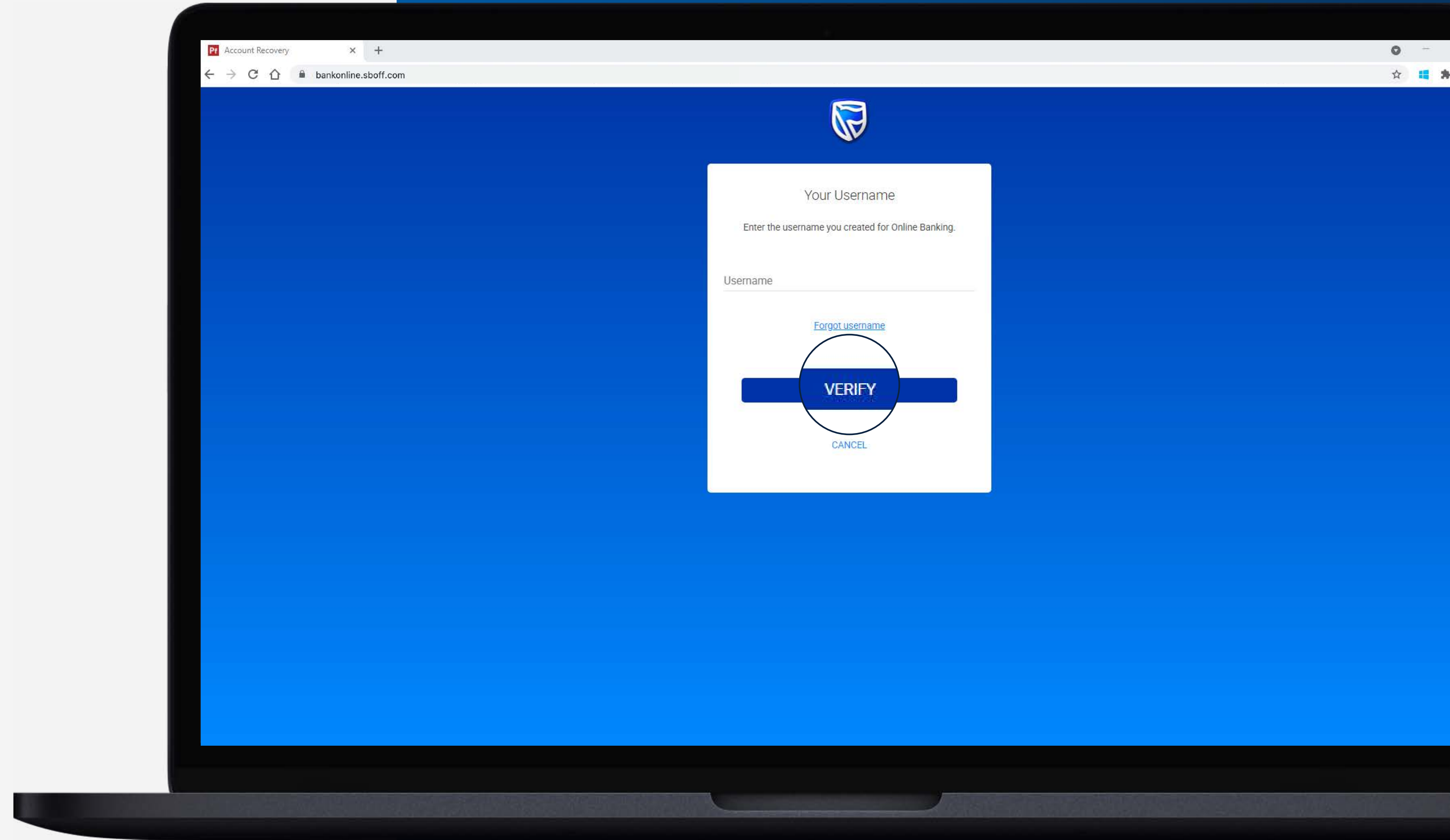
If you have forgotten your password
click **“Forgot Password”**.





STEP FOUR

- Enter your Username
- **Click “Verify”**
- If you cannot recall this **click** “Forgot Username”

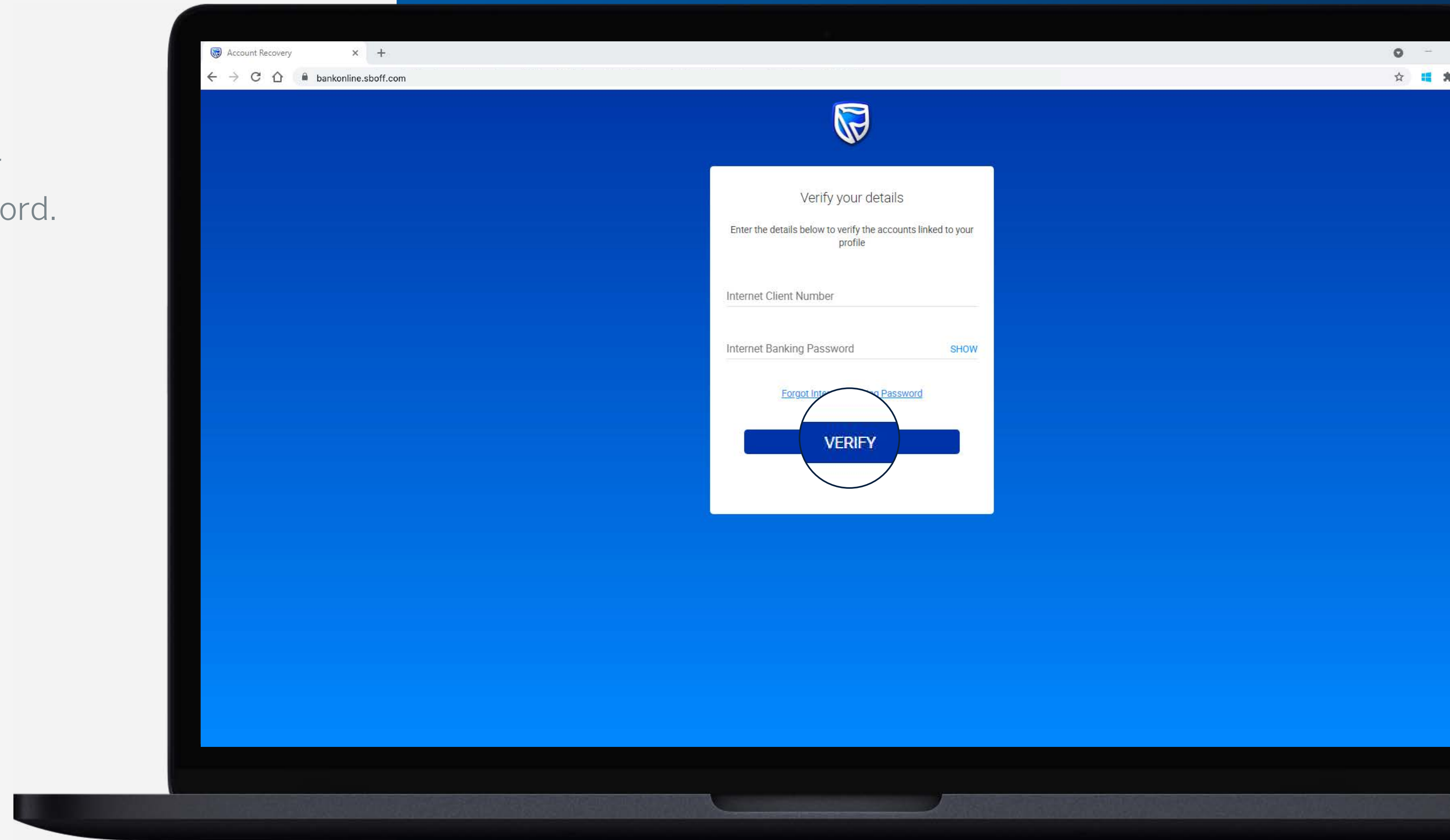




STEP FIVE

Enter your Internet Client Number (ICN) and Internet Banking Password.

- Click “Verify”
- If you cannot recall this click “Forgotten Internet Banking Password”

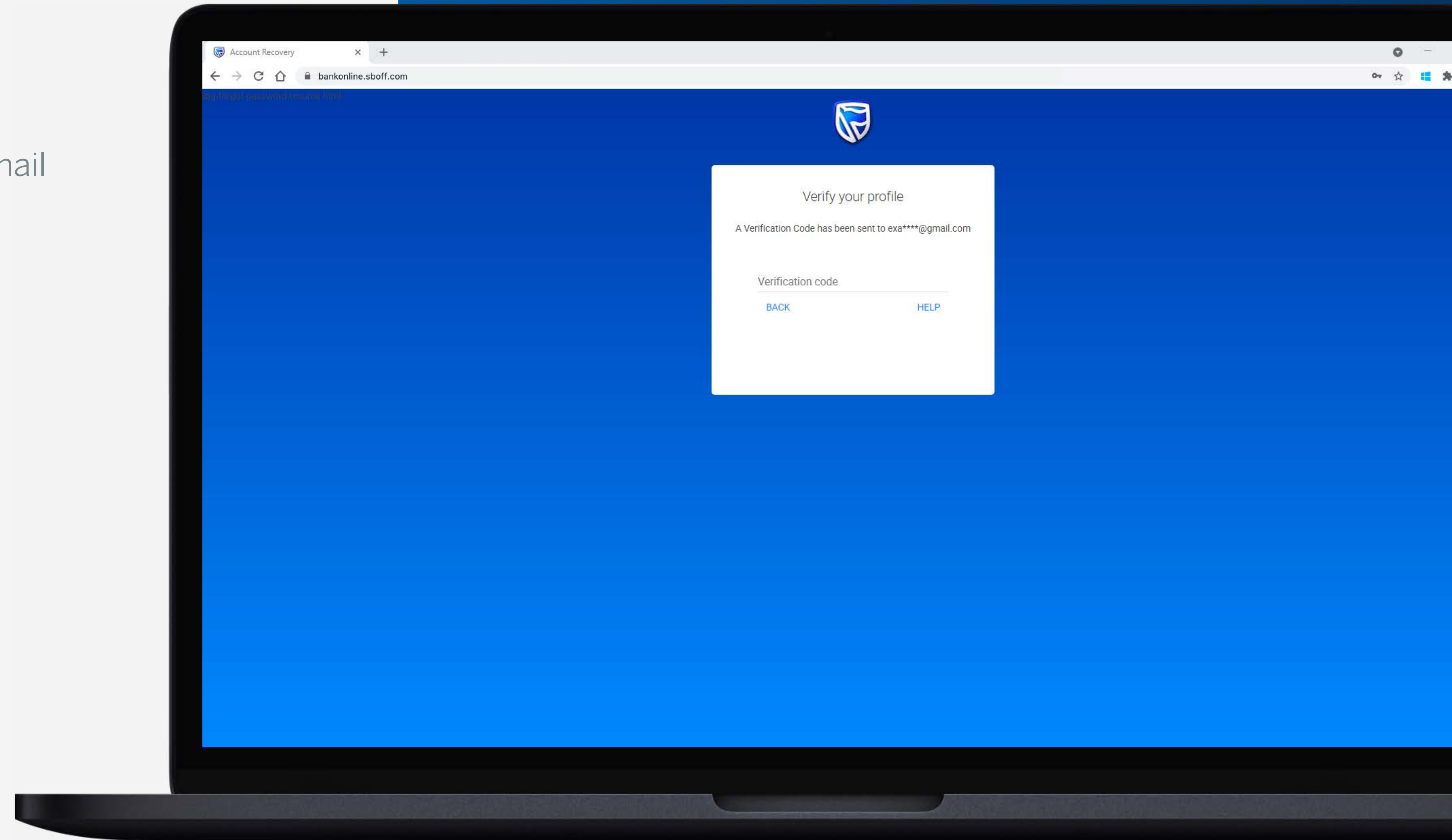




STEP SIX

You will be asked to check your email for a verification code.

When the verification code has been entered correctly this will automatically verify.





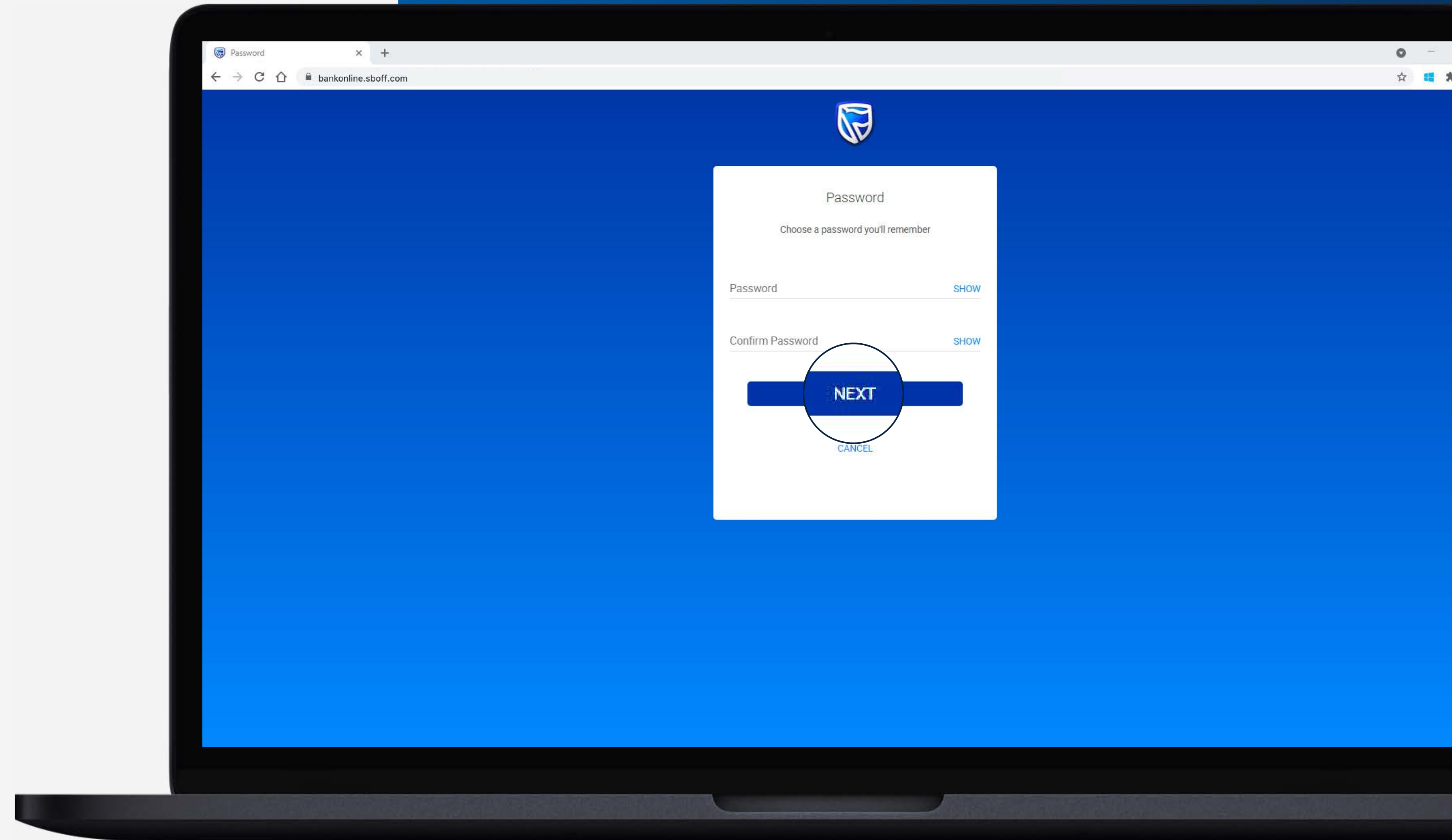
STEP SEVEN

Enter a new password.

Note the password must contain:

- 8 or more characters
- 2 or more numbers
- Uppercase character
- Lowercase character
- 1 or more special characters

Click “Next”.

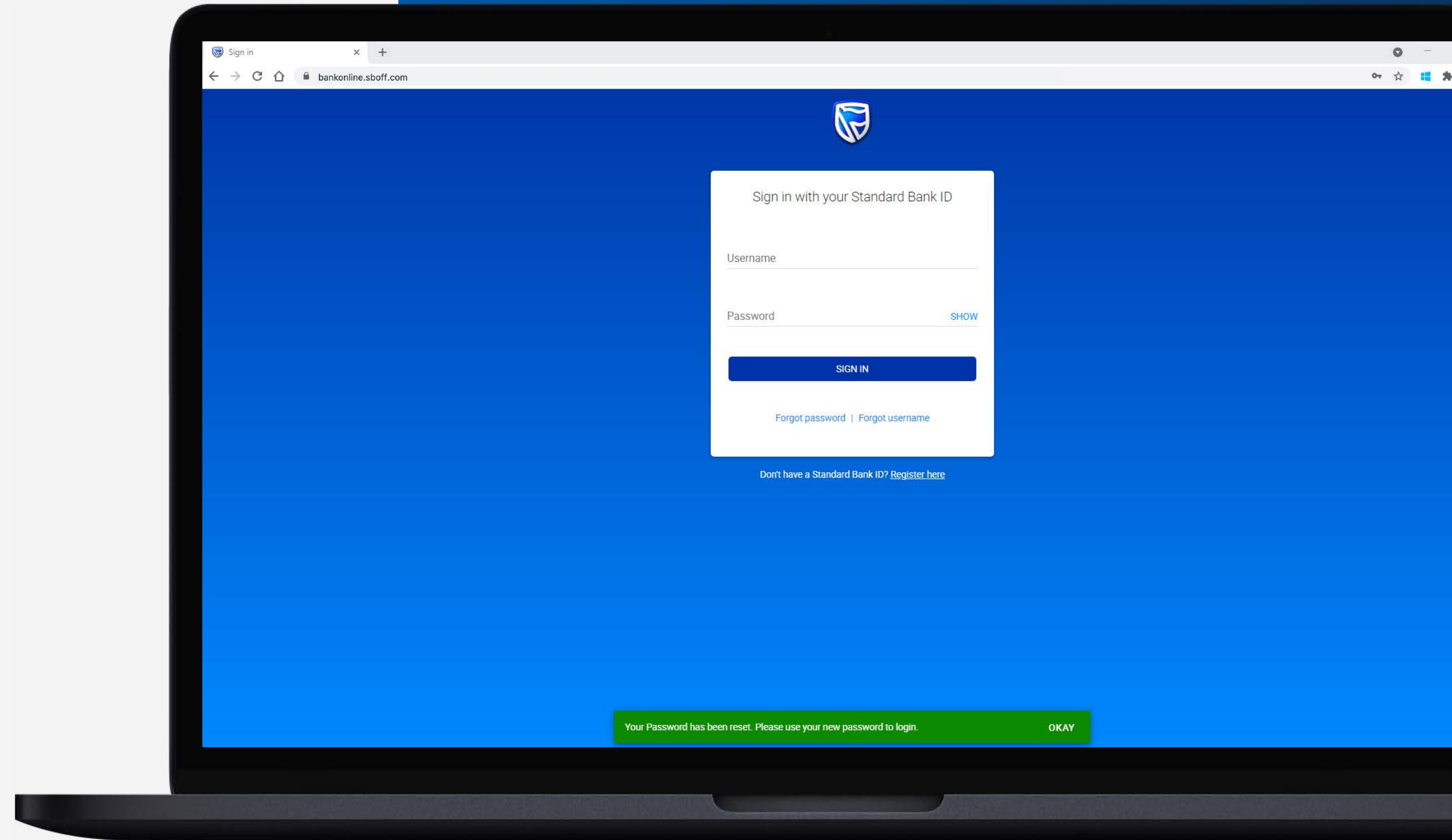




STEP EIGHT

Your password has been successfully reset.

You will be returned to the login page to login using the new password.





THANK
YOU



Standard Bank *ITCANBE*™